

Boil Advisories –If your area has been issued a water advisory or if it does in the future, please disinfect all water used for drinking (including for your pets), cooking, brushing teeth, rinsing contact lenses, shaving and making ice. Use one of the following methods:

- Boiling- To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.
- Bottled water - In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.
- ***Continue disinfecting the water until you are notified the water is safe!***
- When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.
- Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

To all of our Texas customers, there are no words to ease the losses you are experiencing. During this difficult time, many of our own employees have been devastated by this storm. We truly hope for your safety and we are here to provide support during this difficult time.

Your Severn Trent Team!