

After the Storm: Resource Guide

SHELTER & FOOD

- The American Red Cross has a listing of open shelters available for your use. Anyone can stay and all you have to do is show up. To see the full listing of open sites and to see what you can and cannot bring, click [here](#).
- Airbnb is offering homes to stay in for those affected by the disaster. All service fees are being waived between August 23, 2017, and September 1, 2017. Also, many homeowners that use this site to rent their properties are offering their spaces up for free. To take advantage of this very generous offer, click [here](#).
- The Salvation Army currently has four homeless shelters – Harbor Light for men, Sally’s House for women, Family Residence for families, and Conroe Red Shield Lodge for individuals and families- are preparing for overflow and will not turn anyone away due to the inclement weather. They also have six Corps Community Centers that are stocking up their canteens (mobile kitchens) or vans with water and snacks to assist affected communities.
- For those of you that have already suffered damages from the storm and your area was declared a national disaster, you may qualify for Federal Emergency Management Agency (FEMA) assistance. For more information and to apply, you can go to www.DisasterAssistance.gov or call 1-800-621-FEMA (3362).

ADDITIONAL RESOURCES

Replacing Lost or Damaged Documents

- **SNAP Card (food stamps):** Call the Lonestar helpdesk toll-free at 1-800-777-7328.
- **Green Cards:** Call 800-375-5283 or [click here](#).
- **Birth and Death Certificates:** Call 888-963-7111 or [visit this website](#).
- **Texas Driver's License:** Call 512-424-2600 or [click here](#).
- **Bank Checks, ATM/Debit Cards, or Safe Deposit Boxes:** Call 877-275-3342 or [click here](#).
- **Credit Cards:** Contact your issuing institution: [American Express](#) (800-992-3404), [Discover](#) (800-347-2683), [MasterCard](#) (800-622-7747), or [Visa](#) (800-847-2911).
- **Credit Reports:** Contact Equifax, Experian, or Transunion at 877-322-8228 or visit annualcreditreport.com.
- **Social Security Card:** Call 800-772-1213 or [click here](#).
- **Fraud Alerts or a Credit Freeze:** Call 877-438-4338 or [click here](#).
- **Medicare Cards:** Call 800-772-1213 or [click here](#).
- **Passports:** Call 202-955-0430 or 877-487-2778 or [click here](#).
- **U.S. Savings Bonds:** Call 800-722-2678 or 800-553-2663 or [click here](#).
- **Tax Returns:** Call 800-829-1040 or [click here](#).
- **Military Records:** Call 866-272-6272 or [click here](#).
- **Vehicle Titles:** Call 888-368-3689 or [click here](#).

- **Replace a Texas Marriage Record or Certificate:** [Visit this website](#) for statewide information or visit [this site](#) for your issuing Clerk of Court.
- **Proof of Address/Residency:** [Click here](#).

COUNSELING SERVICES

- If you find that you need someone to talk to during this difficult time, there are numerous counseling services available to you at low to no cost. Below are some options you can call:
 - **Disaster Related Crisis Counseling (24 hours):** 713-970-7070
 - **Family Houston:** 713-861-4849
 - **Houston Galveston Institute:** 713-526-8390
 - **Montrose Counseling Center:** 713-529-0037