



For Immediate Release

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C2C Successfully Awarded Investors In People

C2C, Birmingham, United Kingdom –December 2, 2008–

After successfully completing the assessment process, C2C were awarded Investors In People Status on 11th September 2008.

The Investors In People Standard is designed to help organizations improve their performance and achieve objectives through the management of people. By providing the workforce with the skills, knowledge and motivation they need to be successful, a company can significantly improve productivity, customer satisfaction and employee motivation.

To be recognised as an Investor In People, C2C had to undergo an assessment programme including employee interviews and questionnaires based on communications, learning and development, involvement and empowerment and continuous improvement. On completion of the assessment C2C were successfully awarded the Investors In People Standard, demonstrating the importance they place on their employees.

C2C believe that achieving Investors In People Status demonstrates they recognise the importance of investing in their workforce and value the contribution their workforce make to delivering a quality service. In turn they hope this will lead to improved performance and customer satisfaction as their staff deliver a service that meets their customers' needs.

In addition to Investors In People, C2C have also achieved ISO 9001, ISO14001 and ISO 18001 in the last two years. These achievements demonstrate C2C's commitment to quality, health and safety, continual performance improvement and first class customer service.

About C2C

Coast to Coast Water Limited is focused on delivering the Aquatrine Package C contract to the MOD with C2C Services Ltd providing the expertise and experience in operational management. C2C, a company established by the Severn Trent Group and Costain, offers extensive process knowledge, extremely high standards in Health and Safety and a commitment to achieving the highest environmental standards. Our aim is to work closely with our customers to meet their individual needs, from ensuring the quality of water supply to providing access to timely and accurate utility data, we strive to demonstrate our standards of excellence and expertise nationwide.

About Severn Trent Services

Severn Trent Services (www.severntrentservices.com), with global headquarters in Fort Washington, Pa., is a leading supplier of water and wastewater treatment solutions. The company's broad range of products and services is concentrated around disinfection, instrumentation and filtration technologies, contract operating services and state-of-the-art residential metering products and services. Our analytical services group is the United Kingdom's leading environmental testing organization, and our international management services business provides support in all aspects of water and wastewater utility operational development and business transformation. Severn Trent Services is a member of the Severn Trent Plc (London: SVT.L) group of companies. Severn Trent is a FTSE 100 company.



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