

# Severn Trent Services International

water and wastewater operations

**Operational  
partnerships**

**Utility  
management**

**Training  
services**

SEVERN

TRENT

SERVICES

# about Severn Trent Services International



**'experience in more than 65 countries'**



**'offering broad knowledge and tailored solutions to suit each client's needs'**

**Severn Trent Services International (STS International) is the global operating and management arm of Severn Trent Services, a world leader in water and wastewater services.**

We draw upon the experience of our UK sister company, Severn Trent Water in addition to other group companies, joint ventures and affiliates, to provide utilities worldwide with a comprehensive service.

Our experience as an asset owner, manager, operator and consultant, enables us to support clients in all aspects of water and wastewater utility management, operations, development and transformation.

Over the last three decades, clients in 65 countries have benefited from our tailored services, enabling them to deliver a safe and secure water supply and dispose safely of wastewater.

Our clients are varied in location, size, type and requirements. We tailor our services and our approach to provide the best operational solution for each individual organisation. This enables you to meet and exceed your customers' demands and compliance responsibilities.

In addition to technical, operational and consultative solutions, we are also able to offer unique practical and theoretical training packages tailored to individual client needs, delivered on site or as part of a UK/USA programme.

We understand that investment in training and development of your workforce is the key to the successful delivery of your business objectives.

## **Our clients**

Our clients include:

- Private national and multinational organisations
- National and regional government authorities
- Municipal authorities
- Multilateral and bilateral funding agencies



**'we work in partnership to deliver the best operational solution based on your needs'**

# services for **effective utility operations**

## Services for you

The range of STS International services are focused in three main areas.

- Operational partnerships
  - Public Private Partnerships
  - Operating contracts
  - Management contracts
- Utility management services
  - Management and organisation development
  - Institutional reform
  - Management information systems
  - Change management
  - Financial management
  - Investment planning
  - Leakage management
  - Process development and review
  - Operational due diligence
  - Project financing
  - Asset management
  - Operational optimisation
  - Customer services, billing, collection and information systems
  - Corporate planning and investment
  - Development and monitoring of operations and concession contracts
  - Privatisation/Corporatisation

## Tailored training solutions

- Client site-based training
- UK study tour
- Training of Trainers
- Technical, financial and management courses

**‘providing management, operational, technical solutions and training’**



## Operational partnerships

The following are some examples of STS International operating partnerships and companies.

- Italy: Severn Trent Italia
- Jordan: Northern Governorates
- Belgium: Aquafin JV
- Portugal: Indaqua JV
- Guyana: Guyana Water Inc
- United Kingdom: C2C JV
- Trinidad and Tobago: Water and Sewerage Authority
- Germany: Strewa

Our team would be more than happy to discuss further projects and make case studies and testimonials available.



**‘providing water and wastewater services to more than 4 million people outside the UK’**

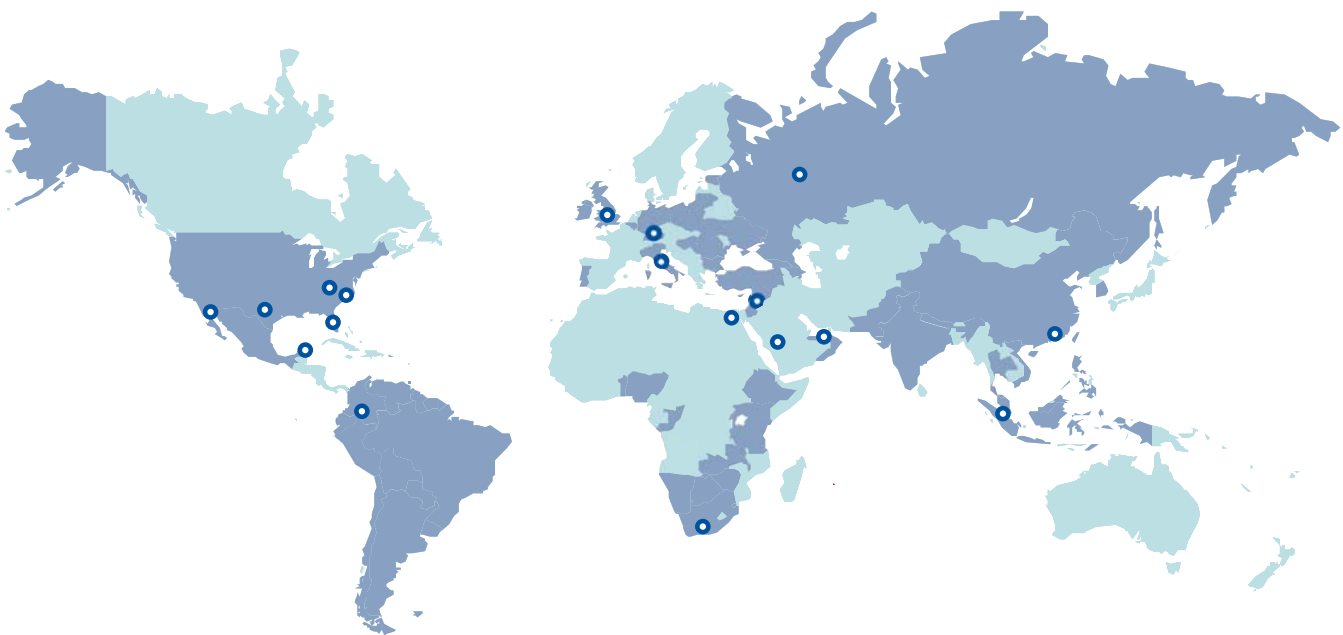


**‘100 percent compliance achieved at more than 1,000 wastewater facilities in Europe’**

# Severn Trent Services **global reach**

Severn Trent Services International is part of the Severn Trent Services Group. Our organisation has 90 locations worldwide, providing a complete, rapid and effective service to our clients. Indicated below, are some of our locations.

- North America
- Latin America
- Europe
- Africa
- Middle East
- Asia



*International*

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